

## **PARTS RETURN GENERAL POLICY**

**Note:** A Return Goods Authorization (RGA) must be obtained from DAVCO prior to returning any products. Returns may be accepted under the following circumstances:

- Order Shipping Error: A credit against the original invoice, including freight charges for both ways will be issued for returns in which DAVCO inadvertently shipped incorrect quantity or product.
- Overstock: Returns for ordering more product(s) than required, or incorrect part(s), will be accepted within 60 days from the date of purchase. Proof of purchase will be required, IE: original invoice/delivery receipt. These types of return(s) are subject to a minimum restock fee of 40% or \$40.00, whichever is higher. Additional restock fees may apply. Product(s) will be inspected for “like new” condition and additional costs will be the responsibility of the customer. No obsolete parts may be returned.
- Freight charges for return(s) will be the responsibility of the customer.